



# STIC Search Report

EIC 3600

STIC Database Tracking Number: 140842

**TO:** Mark Fadok  
**Location:** Pk. 5, 7B27  
**Art Unit :** 3625  
**December 21, 2004**

**Case Serial Number:** 09/688715

**From:** Caryn Wesner-Early  
**Location:** EIC 3600  
**PK5-Suite 804**  
**Phone:** 306-5967

**Caryn.Wesner@uspto.gov**

## Search Notes

Here's your Fast & Focused search. Remember that it does not include all of the mandatory 705 databases, so if a full search of all databases is needed, you will have to submit the request for that separately.

*Revised  
KWL  
12-22-04*

*Caryn*

Caryn S. Wesner-Early, MSLS  
Technical Information Specialist  
EIC 3600, US Patent & Trademark Office  
Phone: (703) 306-5967  
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# STIC EIC 3600

## Search Request Form

140842

Today's Date: 12-21-2004 Class/Subclass 705/27 What date would you like to use to limit the search?  
Priority Date: 10/16/2000 Other: \_\_\_\_\_

Name <u>MARK FADOL</u>	Format for Search Results (Circle One):
AU <u>3625</u> Examiner # <u>78738</u>	<input checked="" type="radio"/> PAPER <input type="radio"/> DISK <input type="radio"/> EMAIL
Room # <u>7B27</u> Phone <u>605-4252</u>	Where have you searched so far?
Serial # <u>09/688,715</u>	<input checked="" type="radio"/> USP <input type="radio"/> DWPI <input type="radio"/> EPO <input type="radio"/> JPO <input type="radio"/> ACM <input type="radio"/> IBM TDB <input type="radio"/> IEEE <input type="radio"/> INSPEC <input type="radio"/> SPI <input type="radio"/> Other _____

Is this a "Fast & Focused" Search Request? (Circle One)  YES  NO

A "Fast & Focused" Search is completed in 2-3 hours (maximum). The search must be on a very specific topic and meet certain criteria. The criteria are posted in EIC3600 and on the EIC3600 NPL Web Page at <http://ptoweb/patents/stic/stic-ic3600.htm>.

What is the topic, novelty, motivation, utility, or other specific details defining the desired focus of this search? Please include the concepts, synonyms, keywords, acronyms, definitions, strategies, and anything else that helps to describe the topic. Please attach a copy of the abstract, background, brief summary, pertinent claims and any citations of relevant art you have found.

THE INVENTION INVOLVES THE USE OF AN EXPORT SYSTEM TO ASK QUESTIONS WHEN CREATING A CATALOG PURCHASE. THE SYSTEM PRESENTS QUESTIONS BASED ON RANKING AND PRESENTS THESE QUESTIONS ONLY IF THE QUESTION HAS RELEVANCE AND PRESENTING THE HIGHEST RANKED QUESTION IN ORDER OF RANKED IMPORTANCE, SAID RANKED IMPORTANCE INDEPENDENT OF ANY PREVIOUS ANSWERS PROVIDED BY THE CUSTOMER.

STIC Searcher \_\_\_\_\_ Phone \_\_\_\_\_  
Date picked up \_\_\_\_\_ Date Completed \_\_\_\_\_





# STIC Search Results Feedback Form

## EIC 3600

Questions about the scope or the results of the search? Contact **the EIC searcher or contact:**

**Karen Lehman, EIC 3600 Team Leader**  
306-5783, PK5- Suite 804

### Voluntary Results Feedback Form

➤ *I am an examiner in Workgroup:*  *Example: 3620 (optional)*

➤ *Relevant prior art found, search results used as follows:*

- 102 rejection
- 103 rejection
- Cited as being of interest.
- Helped examiner better understand the invention.
- Helped examiner better understand the state of the art in their technology.

*Types of relevant prior art found:*

- Foreign Patent(s)
- Non-Patent Literature  
(journal articles, conference proceedings, new product announcements etc.)

➤ *Relevant prior art not found:*

- Results verified the lack of relevant prior art (helped determine patentability).
- Results were not useful in determining patentability or understanding the invention.

**Comments:**

Drop off or send completed forms to EIC 3600 PK5 Suite 804



```
?show files;ds
File 347:JAPIO Nov 1976-2004/Aug (Updated 041203)
  (c) 2004 JPO & JAPIO
File 350:Derwent WPIX 1963-2004/UD,UM &UP=200481
  (c) 2004 Thomson Derwent
File 371:French Patents 1961-2002/BOPI 200209
  (c) 2002 INPI. All rts. reserv.
File 2:INSPEC 1969-2004/Dec W2
  (c) 2004 Institution of Electrical Engineers
File 35:Dissertation Abs Online 1861-2004/Dec
  (c) 2004 ProQuest Info&Learning
File 65:Inside Conferences 1993-2004/Dec W3
  (c) 2004 BLDSC all rts. reserv.
File 99:Wilson Appl. Sci & Tech Abs 1983-2004/Nov
  (c) 2004 The HW Wilson Co.
File 233:Internet & Personal Comp. Abs. 1981-2003/Sep
  (c) 2003 EBSCO Pub.
File 474:New York Times Abs 1969-2004/Dec 20
  (c) 2004 The New York Times
File 475:Wall Street Journal Abs 1973-2004/Dec 20
  (c) 2004 The New York Times
File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
  (c) 2002 The Gale Group
```

Set	Items	Description
S1	407494	QUESTIONNAIRE OR QUESTIONNAIRE OR (LIST OR SERIES OR SET) (3-N) (QUESTIONS OR QUERIES OR INQUIRIES OR ENQUIRIES OR REQUESTS) OR SURVEY OR INTERVIEW OR INTERROGAT?
S2	1336751	RANKED OR IN(2W)ORDER OR RATED OR TIERED OR PRIORITI?ED OR VALUED OR WEIGHTED
S3	4385831	ASKED OR POSED OR MADE OR MAKE OR PUT
S4	2344485	INDEPENDENT?? OR REGARDLESS OR IRREGARDLESS OR (WITHOUT OR ABSENT OR FREE OR "NOT") (3W) (REGARD OR REFER???? OR INFLUENCED OR CHANGE? ? OR DEPEND???) OR IRRESPECTIVE OR DISREGARD?
S5	3084803	PRIOR OR BEFORE OR EARLIER OR PREVIOUS?? OR PRECEDING OR PRECEDED OR PAST OR ANTECEDENT? ? OR FORMER??
S6	524351	ANSWERS OR RESPONSES OR REPLIES OR REJOINDERS OR STATEMENTS OR FEEDBACK
S7	3008	S1(5N)S2
S8	68	S4(10N) (S5(5N)S6)
S9	6	S3(10N)S8
S10	0	S7(S)S9
S11	10	S3(S)S8
S12	0	S7 AND S9
S13	5663	S1(10N)S2
S14	438	S4(S) (S5(7N)S6)
S15	60	S3(S)S14
S16	0	S13 AND S15
S17	5723	S13 OR S15
S18	3068	S7 OR S15
S19	162	S18 FROM 347, 350, 371
S20	19	IC=G06F-017?
S21	19	S19 AND S20
S22	2906	S18 NOT S19
S23	175	CYBER OR CYBERSPACE OR VIRTUAL OR INTERNET OR WEB OR WORLD-WIDE??? OR WIDEWEB OR HOME() (PAGE? ? OR SITE? ?) OR WEBPAGE? ? OR HOMEPAGE? ? OR WEBSITE? ? OR (COMPUTER OR COMMUNICATION? -?) () NETWORK OR ONLINE OR ON() LINE
S24	113	S22(S)S23
S25	36	S22(10N)S23
S26	18	S25 NOT PY>2000
S27	17	S26 NOT PD=20001017:20050131
S28	17	RD (unique items)
S29	19	IDPAT S21 (sorted in duplicate/non-duplicate order)
S30	19	IDPAT S21 (primary/non-duplicate records only)

S31 19 S29 OR S30  
S32 19 IDPAT S21 (sorted in duplicate/non-duplicate order)  
S33 19 IDPAT S21 (primary/non-duplicate records only)  
S34 36 S28 OR S33

34/3,K/3 (Item 3 from file: 347)  
DIALOG(R)File 347:JAPIO  
(c) 2004 JPO & JAPIO. All rts. reserv.

07614637 \*\*Image available\*\*  
SERVER FOR COLLECTING QUESTIONNAIRE

PUB. NO.: 2003-108484 [JP 2003108484 A]  
PUBLISHED: April 11, 2003 (20030411)  
INVENTOR(s): NISHIGAMI MASATAKE  
APPLICANT(s): NISHIGAMI MASATAKE  
APPL. NO.: 2001-295960 [JP 2001295960]  
FILED: September 27, 2001 (20010927)

INTL CLASS: G06F-013/00; G06F-017/60

ABSTRACT

... home page for requiring filling-up for the prescribed questionnaire is transmitted to the each **questionnaire** objective person in fixed **order** with an electronic mail for notifying a URL of the home page, the result of  
...

34/3,K/4 (Item 4 from file: 347)  
DIALOG(R)File 347:JAPIO  
(c) 2004 JPO & JAPIO. All rts. reserv.

07567224 \*\*Image available\*\*  
VIEWER PARTICIPATING TYPE STREAMING DISTRIBUTION METHOD, QUESTIONNAIRE MANAGEMENT SERVER AND VIEWER TERMINAL

PUB. NO.: 2003-061065 [JP 2003061065 A]  
PUBLISHED: February 28, 2003 (20030228)  
INVENTOR(s): MATSUDA AKIO  
YAMAZAKI TOMOAKI  
SUZUKI KANAKO  
IMAIZUMI FUMITOSHI  
IMAEDA SOSUKE  
IIZUKA KAZUTAKA  
SHINPO YOSHIMI  
APPLICANT(s): NIPPON TELEGRAPH & TELEPHONE EAST CORP  
APPL. NO.: 2001-244243 [JP 2001244243]  
FILED: August 10, 2001 (20010810)

INTL CLASS: H04N-007/173; G06F-013/00; G06F-017/60

ABSTRACT

... the streaming contents to viewer terminals 5 and receives replies from the viewer terminals 5. In **order** to reply the **questionnaire** associated with the streaming contents during reception of the questionnaire streaming, the viewer terminals 5...

34/3,K/8 (Item 8 from file: 347)  
DIALOG(R)File 347:JAPIO  
(c) 2004 JPO & JAPIO. All rts. reserv.

06417835 \*\*Image available\*\*  
PERSONAL MERCHANDISING SYSTEM

PUB. NO.: 2000-003394 [JP 2000003394 A]  
PUBLISHED: January 07, 2000 (20000107)  
INVENTOR(s): MITSUYOSHI MASANORI  
MOTOHASHI SHUICHI  
APPLICANT(s): HITACHI LTD

APPL. NO.: 10-168038 [JP 98168038]  
FILED: June 16, 1998 (19980616)

INTL CLASS: G06F-017/60 ; G07G-001/12

ABSTRACT

... of the customer, which is equivalent to a merchandise system, is given, respective items are weighted from a purchase result and questionnaire investigation and they are set as a merchandise file 132. A master file having structure...

34/3,K/11 (Item 3 from file: 350)

DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

016010435 \*\*Image available\*\*

WPI Acc No: 2004-168286/200416

XRPX Acc No: N04-134254

Database selection optimizing method for query search, involves enabling limitation of interrogations to most highly rated sources in data domains when search items fall within domain

Patent Assignee: INT BUSINESS MACHINES CORP (IBMC )

Inventor: DRISSI Y; JENG J; KIM M J; KOZAKOV L; LEON-RODRIQUEZ J

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20040024745	A1	20040205	US 2002209112	A	20020731	200416 B

Priority Applications (No Type Date): US 2002209112 A 20020731

Patent Details:

Patent No	Kind	Lan	Pg	Main	IPC	Filing Notes
US 20040024745	A1	13		G06F-017/30		

Database selection optimizing method for query search, involves enabling limitation of interrogations to most highly rated sources in data domains when search items fall within domain

International Patent Class (Main): G06F-017/30

34/3,K/24 (Item 2 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online  
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01770195 ORDER NO: AADAA-IMQ48250

Measuring attitudes of ridership regarding the design of LRT stations using CAD and VR as an assessment tool

Author: Wang, Zibin

Degree: M.E.Des.

Year: 2000

Corporate Source/Institution: University of Calgary (Canada) (0026)

Source: VOLUME 38/05 of MASTERS ABSTRACTS.

PAGE 1236. 107 PAGES

ISBN: 0-612-48250-2

...were tested in this study were escalators, ramps, enclosed waiting areas, signage, and platform types. In order to conduct the survey in a realistic contextual environment, virtual reality technology was applied to create interactive and real-time simulations of different LRT stations...

34/3,K/29 (Item 1 from file: 233)

DIALOG(R)File 233:Internet & Personal Comp. Abs.  
(c) 2003 EBSCO Pub. All rts. reserv.

00441172 96IT11-013

**Survey examines market researchers' needs and methods**

Information Today, November 1, 1996, v13 n10 p18, 1 Page(s)

ISSN: 8755-6286

...for at least some of their research efforts. Lists the top five types of information **ranked** by **survey** respondents. Concludes that computers and **online** services have dramatically broadened the scope of what's available to market research professionals, and...

34/AA,AN,AZ,TI/1 (Item 1 from file: 347)  
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

08114713  
HOUSING MERCHANTISING PURCHASE SUPPORT SYSTEM, AND ITS METHOD

APPL. NO.: 2003-017368 [JP 200317368]

34/AA,AN,AZ,TI/2 (Item 2 from file: 347)  
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

07621106  
ELECTION NEWS REPORT SUPPORTING SYSTEM AND DEVICE, AND METHOD AND SYSTEM  
FOR SUPPORTING ELECTION NEWS REPORT

APPL. NO.: 2001-310659 [JP 2001310659]

34/AA,AN,AZ,TI/3 (Item 3 from file: 347)  
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

07614637  
SERVER FOR COLLECTING QUESTIONNAIRE

APPL. NO.: 2001-295960 [JP 2001295960]

34/AA,AN,AZ,TI/4 (Item 4 from file: 347)  
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

07567224  
VIEWER PARTICIPATING TYPE STREAMING DISTRIBUTION METHOD, QUESTIONNAIRE  
MANAGEMENT SERVER AND VIEWER TERMINAL

APPL. NO.: 2001-244243 [JP 2001244243]

34/AA,AN,AZ,TI/5 (Item 5 from file: 347)  
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

07419872  
SERVER SYSTEM AND TERMINAL SYSTEM FOR SURVEYING ELECTION VOTING TENDENCY

APPL. NO.: 2001-085074 [JP 200185074]

34/AA,AN,AZ,TI/6 (Item 6 from file: 347)  
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

07294930  
SELECTION SUPPORT SYSTEM FOR NEWLY INTRODUCED GAME MACHINE

APPL. NO.: 2000-357391 [JP 2000357391]

34/AA,AN,AZ,TI/7 (Item 7 from file: 347)  
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

07116707  
CHOOSING METHOD OF PERSONALITY AND SYSTEM USING THE SAME EXTRACTING FOR

APPL. NO.: 2000-162578 [JP 2000162578]

34/AA,AN,AZ,TI/8 (Item 8 from file: 347)  
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

06417835  
PERSONAL MERCHANDISING SYSTEM

APPL. NO.: 10-168038 [JP 98168038]

34/AA,AN,AZ,TI/9 (Item 1 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

016437947  
WPI Acc No: 2004-595862/  
Software application creation system for e.g. websites, automated tax reminder systems, comprises hierarchical question tree for control of user response options  
Local Applications (No Type Date): GB 20033704 A 20030218  
Priority Applications (No Type Date): GB 20033704 A 20030218

34/AA,AN,AZ,TI/10 (Item 2 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

016069122  
WPI Acc No: 2004-226979/  
Service/application/content accessing system in communication network, sorts contents satisfying specifications defined by specific commands and/or inquiries, in prioritized list based on predefined priority rules  
Local Applications (No Type Date): WO 2003N0287 A 20030820; AU 2003269726 A 20030820  
Priority Applications (No Type Date): NO 20023947 A 20020820

34/AA,AN,AZ,TI/11 (Item 3 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

016010435  
WPI Acc No: 2004-168286/  
Database selection optimizing method for query search, involves enabling limitation of interrogations to most highly rated sources in data domains when search items fall within domain  
Local Applications (No Type Date): US 2002209112 A 20020731  
Priority Applications (No Type Date): US 2002209112 A 20020731

34/AA,AN,AZ,TI/12 (Item 4 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

015301214  
WPI Acc No: 2003-362148/  
Internet-based search engine to help users find pages on web, has set of queries depending on which series of searches are performed following which ranked results of series of searches are merged and then displayed  
Local Applications (No Type Date): US 2001901539 A 20010709  
Priority Applications (No Type Date): US 2001901539 A 20010709

34/AA,AN,AZ,TI/13 (Item 5 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

014957455  
WPI Acc No: 2003-017969/  
Propensity study conducting method for business application, involves

calculating score indicating propensity to have particular attitude, behavior or demographic based on survey information and created model  
Local Applications (No Type Date): US 2001815985 A 20010322  
Priority Applications (No Type Date): US 2001815985 A 20010322

34/AA,AN,AZ, TI/14 (Item 6 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

014405982  
WPI Acc No: 2002-226685/  
Internet-based customer information verification method involves releasing or denying call cards based on call records in order list and additional customer information databases  
Local Applications (No Type Date): WO 2001US14623 A 20010507; AU 200159553 A 20010507  
Priority Applications (No Type Date): US 2000566321 A 20000508

34/AA,AN,AZ, TI/15 (Item 7 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

014190632  
WPI Acc No: 2002-011329/  
System for generating referrals for job positions based on virtual communities comprising members relevant to the positions using three primary methodical tools  
Local Applications (No Type Date): WO 2001US12849 A 20010419; AU 200157128 A 20010419; WO 2001US12849 A 20010419; US 2002258254 A 20021021  
Priority Applications (No Type Date): US 2000198820 P 20000421; US 2002258254 A 20021021

34/AA,AN,AZ, TI/16 (Item 8 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

014105509  
WPI Acc No: 2001-589723/  
Facilitating conception by one or more persons of one or more potentially inventions that may be patented in targeted area by facilitating definition of one or more elements of basic invention  
Local Applications (No Type Date): WO 2001US4473 A 20010212; AU 200138161 A 20010212  
Priority Applications (No Type Date): US 2000181825 P 20000211; US 2000181459 P 20000210; US 2000181741 P 20000211; US 2000181816 P 20000211

34/AA,AN,AZ, TI/17 (Item 9 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

014013884  
WPI Acc No: 2001-498098/  
Method of providing consumers with shopping offers and purchasing incentives using a database with offers arranged in groups with offers in a group ranked in tiers which by interrogating each group from highest to lowest tier  
Local Applications (No Type Date): EP 2000402284 A 20000811; CA 2315457 A 20000809  
Priority Applications (No Type Date): US 2000615175 A 20000713; US 99375311 A 19990816

34/AA,AN,AZ, TI/18 (Item 10 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

013979287

WPI Acc No: 2001-463501/

Web survey tool utilizing the distributed access provided by the Internet or local area networks to collect and tabulate user answers to survey questions

Local Applications (No Type Date): US 96716970 A 19960920

Priority Applications (No Type Date): US 96716970 A 19960920

34/AA,AN,AZ, TI/19 (Item 11 from file: 350)

DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

010691116

WPI Acc No: 1996-188072/

Secondary memory of computer one or more pages clustering - identifying queries of query set of set of objects accessed by query set and determining weight of each query for their ranking

Local Applications (No Type Date): US 93120102 A 19930910

Priority Applications (No Type Date): US 93120102 A 19930910

34/AA,AN,AZ, TI/20 (Item 1 from file: 2)

DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts. reserv.

7144043 INSPEC Abstract Number: B2002-02-8120L-021, C2002-02-7410B-071

Title: Power quality analyser-a virtual implementation

34/AA,AN,AZ, TI/21 (Item 2 from file: 2)

DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts. reserv.

4954636 INSPEC Abstract Number: C9507-7220-001

Title: Online databases in business and science: actual structures of demand and usage tendencies

34/AA,AN,AZ, TI/22 (Item 3 from file: 2)

DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts. reserv.

01629709 INSPEC Abstract Number: C81005743

Title: Business & Government News: a data base published for online access

34/AA,AN,AZ, TI/23 (Item 1 from file: 35)

DIALOG(R)File 35:(c) 2004 ProQuest Info&Learning. All rts. reserv.

01782291

The effect of attitudes and self-efficacy on college student performance in online instruction

34/AA,AN,AZ, TI/24 (Item 2 from file: 35)

DIALOG(R)File 35:(c) 2004 ProQuest Info&Learning. All rts. reserv.

01770195

Measuring attitudes of ridership regarding the design of LRT stations using CAD and VR as an assessment tool

34/AA,AN,AZ, TI/25 (Item 3 from file: 35)

DIALOG(R)File 35:(c) 2004 ProQuest Info&Learning. All rts. reserv.

01716674

The effect of Internet use on college student grade point average: A causal comparative study

34/AA,AN,AZ, TI/26 (Item 4 from file: 35)  
DIALOG(R)File 35:(c) 2004 ProQuest Info&Learning. All rts. reserv.

01597779

TOWARD A GROUNDED THEORY OF ORGANIZING AND COMMUNICATING IN THE POSTINDUSTRIAL ECONOMY

34/AA,AN,AZ, TI/27 (Item 5 from file: 35)  
DIALOG(R)File 35:(c) 2004 ProQuest Info&Learning. All rts. reserv.

01386084

ADULT PREFERENCES FOR COMBINATIONS OF COLORS USED IN THE DESIGN OF COMPUTER DISPLAYS

34/AA,AN,AZ, TI/28 (Item 6 from file: 35)  
DIALOG(R)File 35:(c) 2004 ProQuest Info&Learning. All rts. reserv.

01215588

NATURAL FAMILY PLANNING: KNOWLEDGE, ATTITUDES AND PRACTICES OF DOCTORS  
Original Title: METODOS NATURALES DE REGULACION DE LA FERTILIDAD:  
CONOCIMIENTOS, ACTITUDES Y PRACTICAS DE LOS MEDICOS

34/AA,AN,AZ, TI/29 (Item 1 from file: 233)  
DIALOG(R)File 233:(c) 2003 EBSCO Pub. All rts. reserv.

00441172 96IT11-013  
Survey examines market researchers' needs and methods

34/AA,AN,AZ, TI/30 (Item 1 from file: 474)  
DIALOG(R)File 474:(c) 2004 The New York Times. All rts. reserv.

07542983 NYT Sequence Number: 995401970908  
TECHNOLOGY

34/AA,AN,AZ, TI/31 (Item 1 from file: 583)  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

09361322  
Tittar bara pV nUtet  
SWEDEN: SWEDES SURF THE NET BUT BUY IN A STORE

34/AA,AN,AZ, TI/32 (Item 2 from file: 583)  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

09321253  
Smile scores an e-chart victory  
UK: SMILE TOPS E-BANK SURVEY

34/AA,AN,AZ, TI/33 (Item 3 from file: 583)  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

09158707  
UK: ADVICE ON WHERE NOT TO TRAVEL OVER NEW YEAR

UK: ADVICE ON WHERE NOT TO TRAVEL OVER NEW YEAR

34/AA,AN,AZ, TI/34 (Item 4 from file: 583)  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

06503047  
Least corrupt nations: S'pore makes top 10 list again  
WORLD: SURVEY ON CORRUPTION

34/AA,AN,AZ, TI/35 (Item 5 from file: 583)  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

06366958  
Hong Kong's salaries rank the 27th in the world  
ASIA: SALARY SURVEY FOR MANUFACTURING INDUSTRY

34/AA,AN,AZ, TI/36 (Item 6 from file: 583)  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

06212754  
Worldwide Electronics Suppliers' Ranking  
WORLDWIDE : ALCATEL RANKED FIRST IN SURVEY

?show files;ds  
File 348:EUROPEAN PATENTS 1978-2004/Dec W02  
(c) 2004 European Patent Office  
File 349:PCT FULLTEXT 1979-2002/UB=20041216,UT=20041209  
(c) 2004 WIPO/Univentio

Set	Items	Description
S1	41536	QUESTIONNAIRE OR QUESTIONNAIRE OR (LIST OR SERIES OR SET) (3-N) (QUESTIONS OR QUERIES OR INQUIRIES OR ENQUIRIES OR REQUESTS) OR SURVEY OR INTERVIEW OR INTERROGAT?
S2	951823	RANKED OR IN(2W)ORDER OR RATED OR TIERED OR PRIORITI?ED OR VALUED OR WEIGHTED
S3	1185106	ASKED OR POSED OR MADE OR MAKE OR PUT
S4	646740	INDEPENDENT?? OR REGARDLESS OR IRREGARDLESS OR (WITHOUT OR ABSENT OR FREE OR "NOT") (3W) (REGARD OR REFER???? OR INFLUENCED OR CHANGE? ? OR DEPEND???) OR IRRESPECTIVE OR DISREGARD?
S5	1451428	PRIOR OR BEFORE OR EARLIER OR PREVIOUS?? OR PRECEDING OR PRECEDEDING OR PAST OR ANTECEDENT? ? OR FORMER??
S6	177203	ANSWERS OR RESPONSES OR REPLIES OR REJOINDERS OR STATEMENTS OR FEEDBACK
S7	1232	S1(5N)S2
S8	90	S4(10N) (S5(5N)S6)
S9	14	S3(10N)S8
S10	0	S7(S)S9
S11	875	S1(3N)S2
S12	66658	S2(5N)S3
S13	40	S1(7N)S12
S14	102125	S3 AND S4 AND S5 AND S6
S15	182	S7(S)S14
S16	48172	IC=G06F-017?
S17	52	S15 AND S16
S18	1245	S3(S)S4(S)S5(S)S6
S19	5	S7(S)S18
S20	2	S16 AND S19
S21	20	S7 AND S18
S22	20	S20 OR S21
S23	20	IDPAT (sorted in duplicate/non-duplicate order)
S24	20	IDPAT (primary/non-duplicate records only)

00630813

TRANSACTION BASED INTERACTIVE TELEVISION SYSTEM  
TRANSAKTIONSGEBUNDENES INTERAKTIVES FERNSEHSYSTEM  
SYSTEME TRANSACTIONNEL DE TELEVISION INTERACTIVE

PATENT ASSIGNEE:

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LEGAL REPRESENTATIVE:

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PATENT (CC, No, Kind, Date): EP 613600 A1 940907 (Basic)

EP 613600 A1 990616

EP 613600 B1 020227

WO 9310605 930527

APPLICATION (CC, No, Date): EP 92924255 921102; WO 92US9455 921102

PRIORITY (CC, No, Date): US 796085 911120

DESIGNATED STATES: AT; BE; CH; DE; DK; ES; FR; GB; IE; IT; LI; NL; SE

INTERNATIONAL PATENT CLASS: H04H-009/00; H04N-007/087; H04N-007/16;

A63F-009/24; G09B-007/06; G09B-007/073

NOTE:

No A-document published by EPO

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS B	(English)	200209	1758
CLAIMS B	(German)	200209	1695
CLAIMS B	(French)	200209	1921
SPEC B	(English)	200209	10744
Total word count - document A			0
Total word count - document B			16118
Total word count - documents A + B			16118

...SPECIFICATION in the bottom right two (or three) screen display  
characters.

If the counter times out **before** any input by the viewer, the handheld  
device displays MSG1.

An open ended INPUT (msg...  
...to the next subsequent transaction.

The handheld device waits until the enter key is pressed **before**  
processing the response. The number of keys entered from the keyboard  
can be limited by...

...range of acceptable key inputs that is the range of value that are  
acceptable as **answers**. When the viewer response is detected, the unit  
confirms that the response is within the...

...can save the value in location x (or a value itself) in location y. The  
previous value in location y is lost.

CONDITIONAL:

If, Then, The programmer can establish logic and...

...Or arithmetic function using >, <, > =, < =  
And, Or or = as a test of either keyed input, stored **responses**, or  
stored scores to do other logic steps. A typical example is as follows:

Example...

...a part of IF statement to signify alternative processing for, as an example, wrong INPUT **responses**.

Beep (x,y,z) This will generate an audio sound from the handheld device 28...

...This is a command used to delete the PIU table from non-voltage memory to make room for new PIUs. A background task of sending a group of DELETE commands for...a sports event, a quiz show or an educational presentation is mated with interactive data in order to associate a series of inquiries and response with the event. The series of queries and responses are, in a preferred...

24/3,K/3 (Item 3 from file: 348)

DIALOG(R)File 348:EUROPEAN PATENTS

(c) 2004 European Patent Office. All rts. reserv.

00306058

Digital data processing system.

Digitales Datenverarbeitungssystem.

Système de traitement de données numériques.

PATENT ASSIGNEE:

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, (US), (applicant designated states: AT;BE;CH;DE;FR;GB;IT;LI;LU;NL;SE)

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LEGAL REPRESENTATIVE:

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PATENT (CC, No, Kind, Date): EP 290111 A2 881109 (Basic)

EP 290111 A3 890503

EP 290111 B1 931222

APPLICATION (CC, No, Date): EP 88200917 820521;

PRIORITY (CC, No, Date): US 266404 810522

DESIGNATED STATES: AT; BE; CH; DE; FR; GB; IT; LI; LU; NL; SE

RELATED PARENT NUMBER(S) - PN (AN):

EP 67556 (EP 823025960)

INTERNATIONAL PATENT CLASS: G06F-009/30;

ABSTRACT WORD COUNT: 123

LANGUAGE (Publication, Procedural, Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS B	(English)	EPBBF1	1044
CLAIMS B	(German)	EPBBF1	890
CLAIMS B	(French)	EPBBF1	1185
SPEC B	(English)	EPBBF1	154314
Total word count - document A			0
Total word count - document B			157433
Total word count - documents A + B			157433

...SPECIFICATION is desirable to encache the data being written into MEM 10112 in MC 20116's Cache. IOS 10116 may set this bit to zero if reuse of the data is unlikely, thereby indicating to MEM 10112 that MEM 10112 should...DS) 24050 to be provided as output of the cache when a cache hit occurs.

Referring to DS 24050, as previously described a cache's data store contains the information, or...BD) 24062 as the cache's output, for example in NC 10226 to AON Bus 20230, OFFSET Bus 20228, and LENGTH Bus 20226.

Referring to ADRMUX 24062, ADRMUX 24062 selects one...

...respectively the address index fields and from FLUSHCTR 24066, is controlled by Address Multiplexer Select ( ADRMUXS ) from FUCTL 20214.

Validity Store (VALS) 24068 and Dirty Store (DIRTYS) 24070 are memories operating...

24/3,K/5 (Item 5 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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01142137 \*\*Image available\*\*

CONSUMER CARE MANAGEMENT METHOD AND SYSTEM

PROCEDE ET SYSTEME DE GESTION DES SOINS AUX CONSOMMATEURS

Patent Applicant/Assignee:

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except: US)

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(Residence), US (Nationality), (Designated only for: US)

YABLONSKI Martin S, 10 Wild Oaks Road, #122, P.O. Box 614, Golden Bridge,  
NY 10526, US, US (Residence), US (Nationality), (Designated only for:  
US)

Legal Representative:

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CA 92101, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200463907 A2 20040729 (WO 0463907)  
Application: WO 2004US838 20040113 (PCT/WO US04000838)  
Priority Application: US 2003439708 20030113

Designated States:

(All protection types applied unless otherwise stated - for applications 2004+)

AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM  
DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NA NI NO NZ OM PG PH PL PT RO  
RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT RO SE  
SI SK TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) BW GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 11122

Fulltext Availability:

Detailed Description  
Claims

Detailed Description

.... with an exemplary embodiment of the present invention, is displayed. See FIG. 3. As discussed **previously**, triage comprises a series of uniform, sequenced questions the **answers** of which will determine which assessments/services will be recommended to the consumer. Such services include psychotherapy, computer training, employment services, help with living **independently**, help with improving mobility and help with low or poor vision. During the triage phase, the uniform questions **asked** by the staff member enable the consumer's problems to be quickly identified. First, the...

...a series of uniform questions about the demographics of the consumer 42. The consumer's **answers** are recorded into the appropriate window in screen 38 and then the ethnicity of the...

...of possible assessments/interventions 62 available to the consumer. These interventions include low vision, psychotherapy, **independent** living therapy, computer skills, etc. Based upon the consumer's **answers** to **previous** questions, the interventions recommended to the consumer are automatically identified. As is illustrated in FIG. 5, the low vision and **independent** living therapy interventions are recommended to the consumer. The consumer must now either accept or reject each recommended intervention. Once the consumer has **made** a decision about each intervention, that decision is selected by utilizing the drop down box...

...bottom of the recommended interventions screen image 60. Alternatively, the staff member may select the **previous** page button 72 to alter information on the **previous** screen, the close button 74 to end the episode or the new episode button 76...the assessment. These questions may

include whether or not the consumer has a prosthesis (eye) **asked** dependent upon vision status and if so, does the consumer have problems with the prosthesis, is the consumer responsible for caring for children or elders, has the consumer received a **prior** **independent** living instruction

and if the consumer has received instruction elsewhere. The **answers** to the questions are recorded into the appropriate window in the **independent**

living assessment image screen 1 1 6. Next, the assessment determines consumer self-ratings 124. The questions **asked** to the consumer provide the assessor with the consumer's self-ratings of the consumer...

Claim

... the second series of uniform questions.

8 The method of claim 1, wherein the second **series** of uniform **questions** are informational, consumer and provider **rated** questions.

9 The method of claim 8, wherein the assessment score for each of the...

24/3,K/15 (Item 15 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00566604 . \*\*Image available\*\*  
AUTOMATED FORMS PUBLISHING SYSTEM AND METHOD USING A RULE-BASED EXPERT SYSTEM TO DYNAMICALLY GENERATE A GRAPHICAL USER INTERFACE  
SYSTEME AUTOMATISE D'EDITION DE FORMULAIRES ET PROCEDE FAISANT INTERVENIR UN SYSTEME EXPERT A BASE DE REGLES POUR LA GENERATION DYNAMIQUE D'UNE INTERFACE UTILISATEUR GRAPHIQUE

Patent Applicant/Assignee:

CCH INCORPORATED,  
MUKHERJEE Krishna C,

Inventor(s):

MUKHERJEE Krishna C,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200029977 A1 20000525 (WO 0029977)  
Application: WO 99US25211 19991028 (PCT/WO US9925211)  
Priority Application: US 98185581 19981104

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB  
GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA  
MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA  
UG US UZ VN YU ZA ZW GH GM KE LS MW SD SL SZ TZ UG ZW AM AZ BY KG KZ MD  
RU TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF  
CG CI CM GA GN GW ML MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 12193

Fulltext Availability:

Detailed Description

Detailed Description

... can actually be a part of the user interface. They are fetched, sorted and displayed in **order** to ask the minimum **set** of **questions** required for 5 generating the forms. On the other hand, the fields are form specific...

...is permitted to navigate through screens of forms in order to answer questions, using "next/ previous " buttons if necessary (see FIG. 3H, for example). In step 505, facts are asserted in the knowledge base in response to the user's inputs during the screen navigation. (As **before**, various rules can fire in response to the assertions, thus changing the appearance of the screens during this 10 navigation). In step 506, if the **answers** to any form **independent** questions were changed, then step 503 is re-executed based on rules fired in the database in response to the **answers** entered by the user. Otherwise, in step 507 a test is **made** to determine whether all mandatory questions were answered. If not, processing returns to step 504...

24/3,K/16 (Item 16 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00487148. \*\*Image available\*\*

COMPUTER-IMPLEMENTED DECISION MANAGEMENT SYSTEM WITH DYNAMICALLY GENERATED  
QUESTIONS AND ANSWER CHOICES  
SYSTEME INFORMATIQUE D'AIDE A LA DECISION COMPRENANT DES CHOIX DE QUESTIONS  
ET DE REPONSES GENERES DE MANIERE DYNAMIQUE

Patent Applicant/Assignee:

EXPERT SYSTEMS PUBLISHING CO,

Inventor(s):

FAGG Fred D III,  
BERGSMAN Peter D,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9918500 A2 19990415

Application: WO 98US21086 19981006 (PCT/WO US9821086)

Priority Application: US 97946543 19971007

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH GM  
HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX  
NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN YU ZW GH GM  
KE LS MW SD SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE CH CY DE DK ES FI  
FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN GW ML MR NE SN TD  
TG

Publication Language: English

Fulltext Word Count: 14380

Fulltext Availability:

Detailed Description

Detailed Description

... to deal with a multitude of ordinary aspects of computer  
implementation.

Another drawback of such **prior** systems has been their deterministic  
nature. As described above, such systems prompt a user for facts and then  
apply a series of rules to determine appropriate **answers**. In terms of  
preparing a document, these **answers** represent provisions that are  
included in the document. The user is not given the opportunity...

...desirability of a provision. For example, a provision in an employment  
contract may or may **not** be desirable, **depending** on subtleties not  
available to the system. Only the user, experienced in evaluating the  
subtleties and well informed as to their implication, can **make** the  
ultimate decision whether to include such a provision, and yet present  
systems neither well...patent.

To accelerate operation of the execution program, it is often desirable  
to ask the **questions** in the question **set** in a predetermined **order**  
. This ensures that a question is not asked until all conditions  
precedent to that question...

24/AN,AZ,TI/1 (Item 1 from file: 348)  
DIALOG(R)File 348:(c) 2004 European Patent Office. All rts. reserv.

01587709

Reduced split target reply processor for secondary surveillance radars and identification friend or foe systems

Antwortprozessor mit reduzierter Zielspaltung fur Überwachungssekundarradar systeme und Freund-Feind-Kennung-Systeme

Processeur de reponse de dedoublement de cible reduit pour radar secondaire de surveillance et systemes d'identification ami-ennemi

APPLICATION (CC, No, Date): EP 2002258218 021128;

PRIORITY (CC, No, Date): US 334733 P 011130; US 152512 020521

24/AN,AZ,TI/2 (Item 2 from file: 348)

DIALOG(R)File 348:(c) 2004 European Patent Office. All rts. reserv.

00630813

TRANSACTION BASED INTERACTIVE TELEVISION SYSTEM

TRANSAKTIONSGEBUNDENES INTERAKTIVES FERNSEHSYSTEM

SYSTEME TRANSACTIONNEL DE TELEVISION INTERACTIVE

APPLICATION (CC, No, Date): EP 92924255 921102; WO 92US9455 921102

PRIORITY (CC, No, Date): US 796085 911120

24/AN,AZ,TI/3 (Item 3 from file: 348)

DIALOG(R)File 348:(c) 2004 European Patent Office. All rts. reserv.

00306058

Digital data processing system.

Digitales Datenverarbeitungssystem.

Système de traitement de données numériques.

APPLICATION (CC, No, Date): EP 88200917 820521;

PRIORITY (CC, No, Date): US 266404 810522

24/AN,AZ,TI/4 (Item 4 from file: 349)

DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

01166678

ALTERED STATES OF CONSCIOUSNESS IN VIRTUAL REALITY ENVIRONMENTS

PROCEDE POUR INDUIRE DES ETATS DE CONSCIENCE MODIFIES DANS DES ENVIRONNEMENTS DE REALITE VIRTUELLE

Application: WO 2004AU348 20040322 (PCT/WO AU04000348)

24/AN,AZ,TI/5 (Item 5 from file: 349)

DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

01142137

CONSUMER CARE MANAGEMENT METHOD AND SYSTEM

PROCEDE ET SYSTEME DE GESTION DES SOINS AUX CONSOMMATEURS

Application: WO 2004US838 20040113 (PCT/WO US04000838)

24/AN,AZ,TI/6 (Item 6 from file: 349)

DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

01129704

DEAD NOZZLE COMPENSATION

COMPENSATION D'UNE BUSE HORS ETAT DE FONCTIONNEMENT

Application: WO 2003AU1616 20031202 (PCT/WO AU03001616)

24/AN,AZ,TI/7 (Item 7 from file: 349)

DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

01094173

SYSTEM AND METHOD FOR IDENTIFYING AND ASSESSING COMPARATIVE NEGLIGENCE IN  
INSURANCE CLAIMS  
SYSTEME ET PROCEDE DESTINES A IDENTIFIER ET A EVALUER UNE NEGLIGENCE  
COMPARATIVE DANS DES DEMANDES DE REGLEMENT  
Application: WO 2003US25006 20030807 (PCT/WO US03025006)

24/AN,AZ, TI/8 (Item 8 from file: 349)

DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

01084169

METHODS AND APPARATUS FOR CHARACTERIZATION OF TISSUE SAMPLES  
PROCEDES ET APPAREILS POUR CARACTERISER DES ECHANTILLONS DE TISSUS  
Application: WO 2003US21347 20030708 (PCT/WO US2003021347)

24/AN,AZ, TI/9 (Item 9 from file: 349)

DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00984064

A PRINTING CARTRIDGE WITH SWITCH ARRAY IDENTIFICATION  
CARTOUCHE D'IMPRESSION AVEC IDENTIFICATION D'UNE MATRICE DE COMMUTATEURS  
Application: WO 2002AU1053 20020806 (PCT/WO AU02001053)

24/AN,AZ, TI/10 (Item 10 from file: 349)

DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00984062

IMAGE PRINTING APPARATUS INCLUDING A MICROCONTROLLER  
APPAREIL D'IMPRESSION D'IMAGES COMPRENANT UNE MICRO-UNITE DE COMMANDE  
Application: WO 2002AU920 20020709 (PCT/WO AU0200920)

24/AN,AZ, TI/11 (Item 11 from file: 349)

DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00848966

SYSTEMS, APPARATUS AND METHODS FOR DELIVERING GREETINGS WITHIN INTERACTIVE  
COMMUNICATIONS NETWORKS  
SYSTEMES, APPAREILS ET PROCEDES PERMETTANT DE FAIRE PASSER DES SALUTATIONS  
DANS DES RESEAUX DE COMMUNICATION INTERACTIFS  
Application: WO 2001US12642 20010418 (PCT/WO US0112642)

24/AN,AZ, TI/12 (Item 12 from file: 349)

DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00802534

ANY-TO-ANY COMPONENT COMPUTING SYSTEM  
SYSTEME INFORMATIQUE A COMPOSANTS TOUTE CATEGORIE  
Application: WO 2000US31231 20001113 (PCT/WO US0031231)

24/AN,AZ, TI/13 (Item 13 from file: 349)

DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00781825

SYSTEM OF REUSABLE SOFTWARE PARTS AND METHODS OF USE  
SYSTEME D'UNITES LOGICIELLES REUTILISABLES ET PROCEDES D'UTILISATION  
Application: WO 2000US22694 20000816 (PCT/WO US0022694)

24/AN,AZ,TI/14 (Item 14 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00579183  
METHOD AND SYSTEM FOR REAL-TIME CONTRACTS, ADMINISTRATION, AND FINANCIAL  
CONTROL TO PROCESS ELECTRONIC CREDIT APPLICATIONS AND INSURANCE  
SERVICES VIA A GLOBAL COMMUNICATIONS NETWORK  
PROCEDE ET SYSTEME DE CONTRATS EN TEMPS REEL, D'ADMINISTRATION ET DE  
CONTROLE FINANCIER PERMETTANT UN TRAITEMENT ELECTRONIQUE DES DEMANDES  
DE CREDIT ET SERVICES D'ASSURANCE VIA UN RESEAU DE COMMUNICATIONS  
GLOBAL

Application: WO 2000US884 20000113 (PCT/WO US0000884)

24/AN,AZ,TI/15 (Item 15 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00566604  
AUTOMATED FORMS PUBLISHING SYSTEM AND METHOD USING A RULE-BASED EXPERT  
SYSTEM TO DYNAMICALLY GENERATE A GRAPHICAL USER INTERFACE  
SYSTEME AUTOMATISE D'EDITION DE FORMULAIRES ET PROCEDE FAISANT INTERVENIR  
UN SYSTEME EXPERT A BASE DE REGLES POUR LA GENERATION DYNAMIQUE D'UNE  
INTERFACE UTILISATEUR GRAPHIQUE

Application: WO 99US25211 19991028 (PCT/WO US9925211)

24/AN,AZ,TI/16 (Item 16 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00487148  
COMPUTER-IMPLEMENTED DECISION MANAGEMENT SYSTEM WITH DYNAMICALLY GENERATED  
QUESTIONS AND ANSWER CHOICES  
SYSTEME INFORMATIQUE D'AIDE A LA DECISION COMPRENANT DES CHOIX DE QUESTIONS  
ET DE REPONSES GENERES DE MANIERE DYNAMIQUE  
Application: WO 98US21086 19981006 (PCT/WO US9821086)

24/AN,AZ,TI/17 (Item 17 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00477244  
MEASUREMENT OF CAPILLARY RELATED INTERSTITIAL FLUID USING ULTRASOUND  
METHODS AND DEVICES  
MESURE DU FLUIDE INTERSTITIEL PROPRE AUX CAPILLAIRE UTILISANT DES METHODES  
ET DES DISPOSITIFS ECHOGRAPHIQUES  
Application: WO 98US17238 19980819 (PCT/WO US9817238)

24/AN,AZ,TI/18 (Item 18 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00473016  
A CAMERA WITH INTERNAL PRINTING SYSTEM  
APPAREIL PHOTOGRAPHIQUE A SYSTEME D'IMPRESSION INTERNE  
Application: WO 98AU544 19980715 (PCT/WO AU9800544)

24/AN,AZ,TI/19 (Item 19 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

00348333  
AN INTEGRATED DEVELOPMENT PLATFORM FOR DISTRIBUTED PUBLISHING AND  
MANAGEMENT OF HYPERMEDIA OVER WIDE AREA NETWORKS  
PLATE-FORME DE DEVELOPPEMENT INTEGREE POUR LA PUBLICATION ET LA GESTION

REPARTIES D'HYPERMEDIA SUR DES RESEAUX LONGUE PORTEE  
Application: WO 96US1686 19960321 (PCT/WO US9601686)

24/AN,AZ, TI/20 (Item 20 from file: 349)  
DIALOG(R) File 349: (c) 2004 WIPO/Univentio. All rts. reserv.

00227307  
REACH AND FREQUENCY ESTIMATION FOR MEDIA  
ESTIMATION DE L'ETENDUE ET DE LA FREQUENCE DE CONTACT POUR LES MEDIAS  
Application: WO 92AU286 19920616 (PCT/WO AU9200286)

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?show files;ds
File 9:Business & Industry(R) Jul/1994-2004/Dec 20
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File 75:TGG Management Contents(R) 86-2004/Dec W1
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Set	Items	Description
S1	2474287	QUESTIONNAIRE OR QUESTIONNAIRE OR (LIST OR SERIES OR SET) (3-N) (QUESTIONS OR QUERIES OR INQUIRIES OR ENQUIRIES OR REQUESTS) OR SURVEY OR INTERVIEW OR INTERROGAT?
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S4	4044512	INDEPENDENT?? OR REGARDLESS OR IRREGARDLESS OR (WITHOUT OR ABSENT OR FREE OR "NOT") (3W) (REGARD OR REFER???? OR INFLUENCED OR CHANGE? ? OR DEPEND???) OR IRRESPECTIVE OR DISREGARD?
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S6	4104300	ANSWERS OR RESPONSES OR REPLIES OR REJOINDERS OR STATEMENTS OR FEEDBACK
S7	26663	S1(5N)S2
S8	757	S4(10N) (S5(5N)S6)
S9	53	S3(10N)S8
S10	0	S7(S)S9
S11	0	S7 AND S9
S12	5363	S4(S) (S5(10N)S6)
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S16 2074 S14(S)S15  
S17 0 S13 AND S16  
S18 7 S13 AND S14  
S19 1115 S14(10N)S15  
S20 1168 S9 OR S19  
S21 2 S18 NOT PY>2000  
S22 2 RD (unique items)

22/3,K/1 (Item 1 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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01589031 02-40020

**Regional sub-contract suppliers to prime defence contractors: Evidence of their performance in response to recent changes in demand**

Oakey, R P; James, A; Watts, T

Regional Studies v32n1 PP: 17-29 Feb 1998

ISSN: 0034-3404 JRNLD CODE: IRST

WORD COUNT: 8633

...TEXT: 14 SIC categories are represented in Table 2, only four categories contain more than 10 **survey** representatives including, in descending **order** of importance: wholesale trade and commission trade (35 firms); manufacture of fabricated metal products (33...) to provide continuing investment capital in the long term if a subsidiary is unable to **make independent** progress. However, group investment might have been advanced to fund a major positive programme of...

... for investment may not be a terminally serious problem for Scottish firms are provided by **responses** to a subsequent question on financial problems over the **past** three years. While, overall, 29% of survey firms acknowledged financial problems, individual regional problem levels...

22/3,K/2 (Item 1 from file: 75)

DIALOG(R)File 75:TGG Management Contents(R)

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00189024 SUPPLIER NUMBER: 14532397 (USE FORMAT 7 FOR FULL TEXT)

**Capturing and creating public opinion in survey research.**

Simmons, Carolyn J.; Bickart, Barbara A.; Lynch, John G., Jr.

Journal of Consumer Research, v20, n2, p316(14)

Sep, 1993

ISSN: 0093-5301 LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 12449 LINE COUNT: 01000

... novel. Regardless of whether respondents had voted for Bush or Dukakis in the primary, being **asked** voting intention prior to being **asked** specific issue opinions led to the construction of opinions that tended to agree with stated...

...intention. In contrast, extant research in the survey literature had been interpreted as suggesting that **prior answers** to general questions do not color subsequent **responses** to specific items (Schuman and Presser 1981). Further, the general to specific carryover effects were...1 = not at all honest, -1 = very honest).(9)

Answers to each of the three **questions** in a **set** were **weighted** by confidence scores and averaged, yielding a score between -3 (maximally anti-Bush) and +3...survey context do not match those used in the decision context. Therefore, if the attributes **rated** in the **survey** reflect those that t considers when evaluating the service or product, measurement error should be...

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*KwIC*

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<u>L19</u> <i>((question or response or answer or survey) and(((rank or scor\$4 or rank\$3 or rating) near3 (answer or response)) same (customers or buyers or user or patient of client) same catalog)</i>	<i>1</i> <u>L19</u>
<u>L18</u> <i>((question or response or answer or survey) near3(rank or scor\$4 or rank\$3 or rating)) and ((answer or response) same (customers or buyers or user or patient of client) same catalog)</i>	<i>41</i> <u>L18</u>
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<u>L14</u> <i>(question or response or answer or survey) same(rank or scor\$4 or rank\$3) and ((answer or response) same (customers or buyers or user or patient of client))</i>	<i>4976</i> <u>L14</u>
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L10 L9 and @ad<2001016 0 L10

L9 L8 and (706/\$.ccls. or 705/\$.ccls. or 707/\$.ccls.) 2488 L9

L8 (question or response or answer or survey) same(rank or scor\$4 or rank\$3) 15171 L8

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Document 1

[Publisher Information](#) [Mark Document](#) [Abstract](#) ,  [Full Text](#)**Expert systems An integral part of knowledge management***Jay Liebowitz. *Kybernetes*. London: 1998. Vol.27, Iss. 2; pg. 170*[» Jump to full text](#)

Subjects: [Knowledge management, Expert systems](#)  
Author(s): [Jay Liebowitz](#)  
Document types: Feature  
Publication title: [Kybernetes. London: 1998. Vol. 27, Iss. 2; pg. 170](#)  
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did=86063253&sid=4&Fmt=3&clientId=19649&RQT=309&VName=PQD](http://proquest.umi.com/pqdweb?did=86063253&sid=4&Fmt=3&clientId=19649&RQT=309&VName=PQD)

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Knowledge management is one of the hottest topics in organizations today. Liebowitz emphasizes that expert systems need to be an integral part of knowledge management if knowledge management is to succeed.

**Full Text (2499 words)***Copyright MCB UP Limited (MCB) 1998*

Jay Liebowitz: Department of Management Science, [George Washington University](#), Washington, DC, USA

**Introduction**

Expert systems are a powerful technology, but they have not caught on as widely and quickly as people originally thought. Even though they are being used in most countries throughout the world (see The 4th World Congress on Expert Systems Web site at <http://www-cia.mty.itesm.mx/wces98>; 16-20 March 1998 in Mexico City), albeit at different levels of maturity and application, expert systems have been one of the best kept secrets. With the rapid emergence of knowledge management, expert systems can find a secure home in which to flourish and become an integral and integrative element of knowledge management (Liebowitz and Wilcox, 1997).

Knowledge management generally consists of four functions: securing, creating, retrieving/combining, and distributing knowledge. Much of knowledge management is not new. Much of its roots can be found in the expert systems and artificial intelligence fields. For example, the knowledge acquisition phase of expert systems can be easily applied to the capturing and securing of knowledge. Developing knowledge repositories for knowledge management activities can be easily traced to knowledge representation and knowledge encoding methodologies and techniques in the expert systems field. The indexing of knowledge can be traced to even case retrieval, similarity, and adaptation methods applied in the case-based reasoning area of the expert systems field. Thus, much of the underpinnings of knowledge management is derived from earlier work in the expert systems and

artificial intelligence field.

Even more important than acknowledging part of the roots of knowledge management coming from the expert systems field is the realization and understanding that expert systems should be an integral part of a knowledge management system. Capturing expertise and putting it online in terms of online pools of expertise or Web-based interactive knowledge centers is critical to the potential success of knowledge management. For example, in the November 1997 issue of the ABA Journal, David Vandagriff (Director of Technology Alliances for ①Lexis/Nexis) says that:"

We see it [①Lexis/Nexis Exchange] becoming an online legal community that will include expert systems with Web-based engines using artificial intelligence. For instance, there will be a federal court venue expert. After a user responds electronically to a few questions, an answer will be given concerning proper venue (p. 84)."

The US Department of Labor ([www.dol.gov/elaws](http://www.dol.gov/elaws)) already has been developing Web-based expert systems (e.g. determining Veteran's benefits) as part of its knowledge compliance/knowledge management systems. Other companies and organizations are following suit to allow expert systems to play an important role in their knowledge management system, but still many others are lagging behind.

Knowledge management involves understanding how the enterprise works. Stanko (1990) recognized early on that expert systems and other AI tools can greatly impact knowledge management activities. He states:"

Managing knowledge is a high-level corporate concern. Management wants to know how to run and manage a business using rules and guidelines to reference everything from marketing to manufacturing. Expert systems provide the ability to insulate the business knowledge from the technical knowledge (Stanko, 1990, p. 63)."

#### The importance of expert systems in knowledge management

Expert systems and other artificial intelligence technologies have been maturing over the years. According to Hedberg (1995), she indicates that AI may be hiding in many little-known places, but it is alive and kicking. Mrs Fields Cookies, Disney Store, IRS, Microsoft Word, the White House, ①Xerox, Compaq, and many other organizations have used expert systems to assist them in their activities.

So the question remains, why don't more knowledge management officers recognize the importance and need for expert systems within their knowledge management structure? In speaking with the director of knowledge management at a well-known organization in Washington, DC, he failed to see the significance of using expert systems and their underlying methodologies for his company-wide knowledge management effort. He said that expert systems did not seem to work in his organization when they were introduced years ago. Ever since then, expert systems have had a bad taste and we prefer to not use them.

I explained to this director that he is missing the boat and expert systems technology (when applied to the appropriate problems and when expectations are not oversold) has matured to where it is a critical technology and business solution for many organizations. He did not seem convinced, however, and I am afraid that he, and many other chief knowledge officers or those with similar titles, may be underestimating the worth of expert systems usage within the enterprise knowledge management structure, especially when it comes to capturing the business rules of the organization.

Dertouzos (1997) mentions that another probable organizational development is the evolution of "expert centers" staffed by groups of related experts capable of high-quality, high-speed work at very competitive prices. Expert systems have a great role to play here. In fact, using expert systems as these "expert centers" for online expertise and help should hopefully be part of the knowledge management organizational system, if knowledge managers realize a true potential of expert systems.

Liebowitz and Beckman (1998) describe an eight-step process for knowledge management. The stages are:

Stage 1: identify - determine core competencies, sourcing strategy, and knowledge domains.

Stage 2: capture - formalize existing knowledge.

Stage 3: select - assess knowledge relevance, value, and accuracy; resolve conflicting knowledge.

Stage 4: store - represent corporate memory in the knowledge repository with various knowledge schema.

Stage 5: share - distribute knowledge automatically to users based on interest and work; collaborate on knowledge work through virtual teams.

Stage 6: apply - retrieve and use knowledge in making decisions, solving problems, automating or supporting work, job aids, and training.

Stage 7: create - discover new knowledge through research, experimenting, and creative thinking.

Stage 8: sell - develop and market new knowledge-based products and services.

Within this framework, expert systems could be used in the "store", "apply", and "sell" stages. According to Tom Beckman of the Internal Revenue Service, the field of AI is instrumental in many of these innovations. Business value-added comes from identifying and applying expert systems in situations where expertise and knowledge are required to solve problems. Knowledge engineers elicit expertise from domain experts and organize and structure it in ways that can be stored and applied in active forms to structure, guide, perform, and manage tasks; solve problems; and make decisions. The AI disciplines, and especially expert systems, can support the knowledge management process.

Expert systems can also be used as the integrative element linking various knowledge sources. They can serve as the integrative mechanism for solving interdisciplinary problems. Expert and knowledge-based systems provide the framework for handling the exchange and integration of knowledge from various sources. They allow knowledge bases to be created for ultimate sharing and analysis. They are an ideal technology for capturing, preserving, and documenting knowledge, especially in today's environment where organizations are reengineering, downsizing, and losing senior managers due to early retirement packages. Expert systems can be very useful for building the institutional memory of the organization before this intellectual capital is lost.

According to O'Leary (1997), shared knowledge is at the core of organizational or group memory and is essential to the preservation of expertise or process knowledge. ARPA's Intelligent Information Services project has moved to support virtual groups with a number of emerging technologies, including: institutional memory tools that help organizations capture expertise, including process knowledge and access to expert consultants; tools to support multiuser/multiauthor hypermedia Web development so groups can build their own Web sites; and self-organizing knowledge repositories that adapt to community needs with use. As an offshoot of expert systems, knowledge-sharing agents are starting to emerge which could facilitate the knowledge management process.

In a special issue on "knowledge management" in the *Expert Systems With Applications International Journal* (Vol. 13 No. 1, July 1997), knowledge-based and expert systems are noted for having the potential of playing a major role in the knowledge management era. Karl Wig of the Knowledge Research Institute in Arlington, Texas, points out that, historically, the major impact of knowledge-based system applications in support of knowledge management has been to deliver knowledge to the point-of-action where the most accurate information on the situation normally is present, analysis is performed, decisions are made, and the opportunity to serve the business in a timely manner is best. However, at the present time, an increasing number of knowledge-based system applications can take on other roles such as to build and organize knowledge, to support education, and many other purposes.

In Holsapple and Joshi's (1997) paper performed for the Kentucky Initiative for Knowledge Management, it is quite evident that expert systems can play a role in their framework of a knowledge resources component, a knowledge management activities component, and a knowledge management influences component. Certainly, expert systems could aid in the knowledge management activities component by representing and processing knowledge.

So what is the message here? The key message is that expert and knowledge-based systems should be recognized by knowledge managers as playing a fundamental role in the development of the organization's knowledge management system. Knowledge management is not new - knowledge managers and knowledge analysts should lift up the outer lining of the knowledge management coat and examine what is underneath. They will quickly find that many of the methodologies, techniques, concepts, and tools from the expert systems and AI

field can be appropriately applied to knowledge management. Knowledge management is the new term in vogue now for repackaging many of these ideas which developed from the AI/information technology, organizational behavior, and human resource management disciplines. As knowledge management tells us, let us learn from the past and these other disciplines so that we do not reinvent the wheel. A great way of doing this is to apply expert systems technology to capture these lessons and further apply this knowledge in a proactive manner. Use the power of expert systems technology to the knowledge management field and there will be a greater likelihood for success of the knowledge management era.

A few examples of artificial intelligence technologies put to use for knowledge management

#### The US Army War College intelligent agent-based information warfare advisor

The capstone, and perhaps most innovative, activity at the US Army War College is the "Strategic Crisis Exercise" (OSCE). The OSCE is a two-week exercise/simulation which serves as the laboratory for applying the students' knowledge in strategic leadership, military doctrine, policy, and decision making gained over the student's tenure at the War College. The SCE involves all the War College students (320+) role-playing certain organizations, (e.g. State Department, Joint Chiefs of Staff, Treasury, Military Commands, etc.) whereby a myriad of activities occur in which the students need to react and formulate decisions. Typically, over 120 subject matter experts are used throughout the SCE to bring some measure of reality to this exercise.

One of the themes that is integrated throughout the OSCE is the influence of information warfare (IW). In the OSCE, certain civilian and defense-related IW events occur, and the students need to consult the "IW subject matter expert" in order to help resolve some of these issues. To help in this regard, an online IW advisor, using intelligent agent technology, has been built for student use during the OSCE. The US Army War College Knowledge Engineering Group (KEG), headed by Lieutenant Colonel Robert Kilmer, in conjunction with Robert Minehart (the Army War College IW expert, on loan from the National Security Agency), has been working with George Washington University to develop this capability. Instead of bringing in many experts from around the country to participate in the OSCE, the use of intelligent agents for online advisors may be a cost-effective and efficient technique for allowing the students to interact, pose questions, and engage in discussions with these "surrogate experts" over the OSCE intranet.

#### An intelligent agent-based framework for knowledge management on the Web

An intelligent agent-based framework for supporting knowledge management on the Web has been built at George Washington University for allowing multimedia designers, in a virtual setting over the Web, to develop the storyboard (i.e. script and flowchart) for a multimedia program. The system has been used at a multimedia company to allow multimedia designers to communicate and share key ideas and design decisions among team members while developing storyboards. This system has helped design team members to create, exchange, and share their storyboards (text, graphics, video, sound, etc.) in a virtual team. There are three primary agents: a user agent which has knowledge about the users; the knowledge manager which has the ontology for design knowledge; and the knowledge agent which contains knowledge about the storyboards.

#### The Protocol Hypermedia Expert System

The Protocol Hypermedia System (PHES), also built at George Washington University, provides users with comprehensive advice and recommendations by presenting the various facets of foreign cultures with pictures, texts, voice recordings, or video clips. By navigating through various sources of knowledge about a specific country in the knowledge base of PHES, users can facilitate their understanding about the country's business culture. PHES is one of the emerging technology applications of expert systems and hypermedia. By linking PHES with some Web sites like those on foreign languages ([www.travlang.com/languages](http://www.travlang.com/languages)), PHES can even further increase in value to its users.

#### Final thoughts for applying expert systems technology to knowledge management

Over the years, expert systems have contained procedural knowledge, declarative knowledge, episodic knowledge, and/or metaknowledge. These "how to", "what is", "case-based", and "knowledge about knowledge" different types of knowledge can form the underpinnings for the knowledge repositories and corporate memories being built in knowledge management systems. Knowledge elicitation techniques borrowed from the knowledge acquisition

community, as part of the expert systems field, can be applied to the securing and capturing phase of knowledge management. Knowledge sharing interchange formats, like KIF and KQML, have already been developed as an outgrowth of the expert systems field to allow the sharing of knowledge to take place. Expert and knowledge-based systems can facilitate the "collection of knowledge", and when coupled with the "connectivity of knowledge", the knowledge management system becomes a viable entity. Let us not reinvent the wheel - let us apply the lessons learned in the expert systems field as a basic tenet of knowledge management and utilize the techniques that have worked so well for the expert systems field over the last decade and a half to the emerging knowledge management area.

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